

NASA SEWP VI

ORDERING GUIDE

Category B — Enterprise-Wide ITC/AV Service Solutions | Category C — Mission-Based ITC/AV Service Solutions

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Client/Server Software Solutions, Inc. dba Constellation West

Federal contracting / National Capital Region: 8230 Old Courthouse Road, Suite 220, Vienna, VA 22182

Nebraska operations: 3906 Raynor Parkway, Suite 202, Bellevue, NE 68123

SEWP VI contract webpage: <https://constellationwest.com/contract-vehicles/nasa-sewp-vi/>

SEWP VI PMO: SEWP6PMO@constellationwest.com

This guide identifies Constellation West's awarded SEWP VI contracts, ordering pathways, technical scope, and the points of contact available to help federal customers obtain quotes and resolve order issues.

At a glance

Item	Details
Prime contractor	Client/Server Software Solutions, Inc. dba Constellation West
Category B contract	80TECH26D1370 — Enterprise-Wide ITC/AV Service Solutions
Category C contract	80TECH26D0069 — Mission-Based ITC/AV Service Solutions
Ordering period	November 1, 2026 – October 31, 2036 (five-year base plus five-year option)
Ceiling	Up to \$20 billion per prime contract
SEWP surcharge	0.34%, included in quoted prices; subject to NASA SEWP updates
UEI / CAGE	CMSHG28J2L78 / 1HYP0
NAICS	541512
Website	https://constellationwest.com/contract-vehicles/nasa-sewp-vi/

1. About NASA SEWP VI

NASA Solutions for Enterprise-Wide Procurement (SEWP) VI is a governmentwide, multiple-award indefinite-delivery/indefinite-quantity (IDIQ) contract enabling NASA, other federal agencies, and authorized federal support contractors to acquire information technology, communications, and audiovisual (ITC/AV) solutions and services. SEWP (pronounced “soup”) has supported federal technology acquisition for more than 30 years.

SEWP VI comprises three categories: Category A for ITC/AV product-based solutions; Category B for enterprise-wide ITC/AV service solutions; and Category C for mission-based ITC/AV service solutions. Constellation West holds prime awards in Categories B and C.

2. Constellation West scope

Category B — Enterprise-Wide ITC/AV Service Solutions

Contract: 80TECH26D1370. Category B supports customized enterprise-wide services that strengthen and modernize federal ITC/AV infrastructure. Examples include network operations, managed services, shared IT service management, agency-wide application services, cybersecurity, cloud, data analytics, and program integration.

- 1b — Enterprise-Wide Network Services
- 2b — IT Managed Services
- 3b — Enterprise-Wide Innovation Services
- 4b — IT Service Management
- 5b — Enterprise Service Program Integration
- 6b — Enterprise-Wide Information and Data Analytics Services (IDAS)
- 7b — Enterprise-Wide Application Services / Software Development
- 8b — Enterprise-Wide Cybersecurity Services
- 9b — Enterprise-Wide Cloud Services
- 10b — Enterprise-Wide Digital Multimedia and Technical Communications Services
- 11b — Program Management / Ancillary Services and Supplies

Category C — Mission-Based ITC/AV Service Solutions

Contract: 80TECH26D0069. Category C supports localized, program-level, or mission-specific ITC/AV services. Category C is limited to small-business prime contract holders and does not cover product-only orders. Technical areas below are representative of the scope and are subject to the awarded contract and SEWP guidance.

- 1c — Innovation Services
- 2c — Information and Data Analytics Services (IDAS)
- 3c — Application Services / Software Development
- 4c — Cybersecurity Services
- 5c — Cloud Services
- 6c — Digital Multimedia and Technical Communications Services
- 7c — IT Operations & Maintenance / Help Desk / Call Center Support
- 8c — Network Services
- 9c — Database Services
- 10c — In-Scope Training
- 11c — Program Management / Ancillary Services and Supplies

NASA currently describes Category C order limits of \$2 million in the first contract year and \$10 million in the second year, with those limits lifted beginning in year three. Confirm current limits with the SEWP Program Management Office before ordering.

3. How to request a quote and place an order

Define the requirement

Confirm the mission need, statement of work, performance requirements, and applicable SEWP category.

Use the NASA Quote Request Tool

Submit the RFQ through NASA SEWP's online Quote Request Tool (QRT). The system provides a fair-opportunity process for applicable contract holders.

Review quotes and place the order

The ordering agency evaluates responses under its procedures. Send the required order documentation through SEWP processing and include the assigned SEWP Control Number (SCN).

Begin performance

Upon receipt of the processed order, Constellation West verifies order details, acknowledges receipt, and initiates performance under the task order.

Requests and submitted quotations must be consistent with the awarded contract and current SEWP database of record. Questions on order processing may be directed to NASA SEWP at sewporders@sewp.nasa.gov or the CWest PMO at SEWP6PMO@constellationwest.com.

4. Fair opportunity, quote rules, and procurement integrity

Fair opportunity is provided at the order level as applicable under FAR 16.505(b) and the SEWP RFQ tools. Ordering offices retain their order-selection documentation.

- The contractor must not market, quote, or offer solutions not available under its current SEWP contract until the solutions are added to the SEWP database of record.
- For RFI market research, products or services not currently on contract must be clearly identified as unavailable and accompanied by an appropriate technology-refresh request before contract availability is represented.
- For formal RFQs or Market Research Requests, contractors respond only with items available under the awarded contract and at prices no greater than the applicable SEWP database-of-record prices. If full compliance is not possible and partial quotation is not authorized, the contractor must submit a No Bid.
- Quotations must state their validity period. Constellation West will honor an order received within the accepted quotation period.
- Responses through the NASA SEWP online system must follow the current Contract Holder User Manual (CHUM). SEWP contract-holder-only Government information may be used only for authorized SEWP pursuit and response purposes.

5. Installation, warranty, maintenance, and support

Because SEWP VI covers evolving solutions from many original equipment manufacturers and service providers, installation, basic and extended warranties, maintenance, technical support, response times, and coverage periods are not necessarily standardized across all orders.

Applicable manufacturer and third-party warranty terms, technical support offerings, service levels, and maintenance arrangements will be described in the relevant quote or task-order proposal and negotiated where permitted. For a specific requirement, contact the Constellation West PMO to confirm the proposed terms.

6. Contacts and order troubleshooting

Contact	Details
CWest SEWP VI PMO	SEWP6PMO@constellationwest.com
Program Manager	Michaela Macklin · mmacklin@constellationwest.com · 703-280-3588
Deputy Program Manager	Crystal Vaccaro · cvaccaro@constellationwest.com · 303-434-5695
Contracts Representative	Cheryl Reutemann · contracts@constellationwest.us · 703-280-3560
Federal contract address (Vienna, VA)	8230 Old Courthouse Road, Suite 220, Vienna, VA 22182
Nebraska operations (Bellevue, NE)	3906 Raynor Parkway, Suite 202, Bellevue, NE 68123
NASA SEWP customer service	301-286-1478 · help@sewp.nasa.gov
NASA SEWP ordering	sewporders@sewp.nasa.gov

If an order requires correction or troubleshooting, contact the Constellation West SEWP VI PMO. We will coordinate with NASA SEWP and the ordering agency as appropriate to resolve the issue.

7. Useful links

Constellation West SEWP VI webpage: <https://constellationwest.com/contract-vehicles/nasa-sewp-vi/>

NASA SEWP VI ordering information: <https://www.sewp.nasa.gov/sewpvi/procurement/ordering-info/>